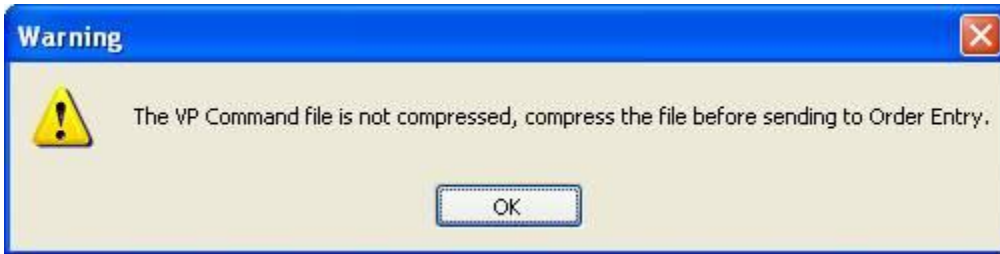


Order Entry – File Compression:

When a user is trying to Upload a file to Order Entry receives the following message:

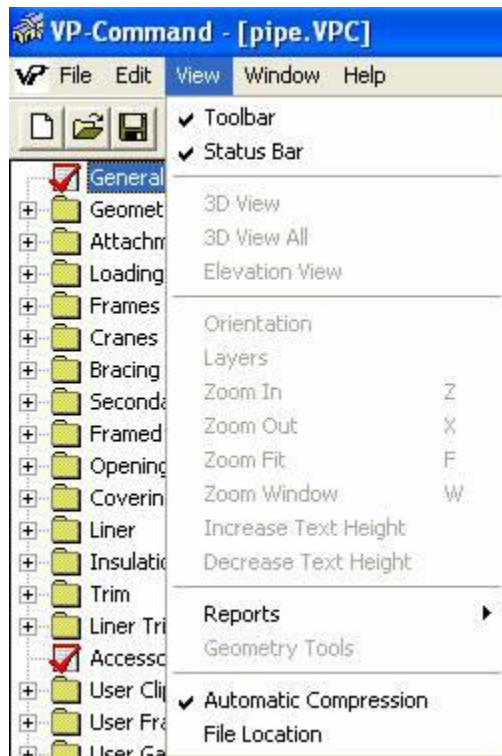


Here are a couple questions to ask yourself to resolve the issue:

- Is VPCCommand open to that file? If yes, close the program and then upload the VPC file.
- If VPCCommand is NOT open, then open the Building Editor and open the file you were trying to upload.

Go to **View** and look to see if there is a check mark next to Automatic Compression.

If there is a check mark, then all you have to do is **close** VPCCommand Building Editor and the VPC file will compress automatically. Give it a minute if it's a larger job.



- If there is NOT a check mark next to Automatic Compression, then click on it and the check mark will turn on. At that point, save and exit VPC. Now the file will automatically compress. Again, if it's a larger job, give it a minute to fully compress.

- Now, you can go back into Order Entry and upload the VPC file.

For those who want to know more about Automatic Compression:

When you open a VPC file, the file gets uncompressed as you open it. The entire time you have the file open in the Building Editor, Drawings, or VPC_Run, the file is uncompressed. When you exit out of the program the VPC file will get compressed back down to the smaller file size again. When you go to send it through the Order Entry system, it knows whether the file is compressed or not. If it is uncompressed you will get the error message telling you to compress it.

When a file is compressed, the file is roughly 15% of the uncompressed file size. This is all done automatically by VPC. One issue that significantly increases the VPC file size is drawings. Do NOT save drawings to VPC. This only makes the file size bigger. The drawings can be created at any time so saving them to the file is not recommended. Drawings are like taking a picture of the job at the time. You make any changes to the job, the drawings you already made, don't reflect these changes. Then you have to create them again.

Any further questions on this can be directed to Software (software@vp.com)